

NOTICE OF PRIVACY PRACTICES (HIPPA)

Effective Date: September 16, 2013

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

If you have any questions about this Notice, please contact:

Caroline Jecker, Office Manager at (972)548-0758

WHO WILL FOLLOW THIS NOTICE?

- ✓ McKinney Pediatrics, P.A.- including all providers and employees

We understand that medical information about your child and your child's health is personal and are committed to protecting this information. When you receive care at McKinney Pediatrics, a record of the care and services you receive is made. Typically, this record contains treatment plans, history and physical, test results, and billing record. This record serves as a:

- Basis for planning treatment and services;
- Means of communication among the physicians and other health care providers involved in your child's care;
- Means by which you or a third-party payor can verify that services billed were actually provided;
- Source of information for public health officials; and
- Tool for assessing and continually working to improve the care rendered.

This Notice tells you the ways we may use and disclose your child's Protected Health Information (referred to herein as "medical information"). It also describes your rights and our obligations regarding the use and disclosure of medical information.

OUR RESPONSIBILITIES.

McKinney Pediatrics shall:

- Make every effort to maintain the privacy of your medical information;
- Provide you with notice of our legal duties and privacy practices with respect to information we collect and maintain about your child;

- Abide by the terms of this notice;
- Notify you if we are unable to agree to a requested restriction; and
- Accommodate reasonable requests you may have to communicate health information by alternative means or at alternative locations.
- McKinney Pediatrics will notify you, and the Department of Health & Human Services, of any unauthorized acquisition, access, use or disclosure of your child's unsecured medical information that presents a significant risk of financial, reputational or other harm, to the extent required by law. Unsecured medical information means medical information not secured by technology that renders the information unusable, unreadable, or indecipherable as required by law.

THE METHODS IN WHICH WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU.

The following categories describe different ways we may use and disclose your child's medical information. The examples provided serve only as guidance and do not include every possible use or disclosure.

- **For Treatment.** We will use and disclose your child's medical information to provide, coordinate, or manage his/her health care and any related service. For example, we may share his/her information with other specialists to whom you are referred for follow-up care.
- **For Payment.** We will use and disclose medical information about your child so that the treatment and services received may be billed and payment may be collected from you, an insurance company, or a third party. For example, we may need to disclose your child's medical information to a health plan in order for the health plan to pay for the services rendered to your child.
- **For Health Care Operations.** We may use and disclose medical information about your child for office operations. These uses and disclosures are necessary to run McKinney Pediatrics in an efficient manner and provide that all patients receive quality care. For example, your child's medical records and health information may be used in the evaluation of services, and the appropriateness and quality of health care treatment. In addition, medical records are audited for timely documentation and correct billing.
- **Appointment Reminders.** We may use and disclose medical information in order to remind you of an appointment. For example, McKinney Pediatrics may provide a written or telephone reminder that your next appointment with McKinney Pediatrics or one of our providers is coming up.
- **Research.** Under certain circumstances, we may use and disclose medical information about your child for research purposes. For example, a research project may involve comparing the surgical outcome of all patients for whom one type of procedure is used to those for whom another procedure is used for the same condition. All research projects,

however, are subject to a special approval process. Prior to using or disclosing any medical information, the project must be approved through this research approval process. We will ask for your specific authorization if the researcher will have access to your child's name, address, or other information that reveals who he/she is, or will be involved in your child's care.

- **As Required by Law.** We will disclose medical information about your child when required to do so by federal or Texas laws or regulations.
- **To Avert a Serious Threat to Health or Safety.** We may use and disclose medical information about your child to medical or law enforcement personnel when necessary to prevent a serious threat to your child's health and safety or the health and safety of another person.
- **Sale of Practice.** We may use and disclose medical information about your child to another health care facility or group of physicians in the sale, transfer, merger, or consolidation of our practice.

SPECIAL SITUATIONS.

- **Organ and Tissue Donation.** If you have formally indicated a desire to be an organ donor, we may release medical information to organizations that handle procurement of organ, eye, or tissue transplantations.
- **Military and Veterans.** If your child is a member of the armed forces, we may release medical information about him/her as required by military command authorities.
- **Workers' Compensation.** We may release medical information about your child for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.
- **Qualified Personnel.** We may disclose medical information for management audit, financial audit, or program evaluation, but the personnel may not directly or indirectly identify your child in any report of the audit or evaluation, or otherwise disclose his/her identity in any manner.
- **Public Health Risks.** We may disclose medical information about your child for public health activities. These activities generally include the following activities:
 - To prevent or control disease, injury, or disability;
 - To report reactions to medications or problems with products;
 - To notify people of recalls of products they may be using;
 - To notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; and
 - To notify the appropriate government authority if we believe your child has been the victim of abuse, neglect, or domestic violence.

All such disclosures will be made in accordance with the requirements of Texas and federal laws and regulations.

- **Health Oversight Activities.** We may disclose medical information to a health oversight agency for activities authorized by law. Health oversight agencies include public and private agencies authorized by law to oversee the health care system. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, eligibility or compliance, and to enforce health-related civil rights and criminal laws.
- **Lawsuits and Disputes.** If your child is involved in certain lawsuits or administrative disputes, we may disclose medical information about him/her in response to a court or administrative order.
- **Law Enforcement.** We may release medical information if asked to do so by a law enforcement official:
 - In response to a court order or subpoena; or
 - If McKinney Pediatrics determines there is a probability of imminent physical injury to your child or another person, or immediate mental or emotional injury to your child.
- **Coroners, Medical Examiners and Funeral Directors.** We may release medical information to a coroner or medical examiner when authorized by law (*e.g.*, to identify a deceased person or determine the cause of death). We may also release medical information about patients to funeral directors.
- **Inmates.** If your child is an inmate of a correctional institution, we may release to the institution, or its agents, medical information necessary for your child's health and the health and safety of other individuals.
- **Other Uses or Disclosures.** Any other use or disclosure of medical information will be made only upon your individual written authorization. You may revoke an authorization at any time provided that it is in writing and we have not already relied on the authorization.

YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOUR CHILD.

You have the following rights regarding medical information collected and maintained about your child:

- **Right to Inspect and Copy.** You have the right to inspect and copy medical information that may be used to make decisions about your child's care. Usually, this includes medical and billing records.

To inspect and copy medical information that may be used to make decisions about your child, you must submit your request in writing to the Privacy Officer for McKinney Pediatrics. If you request a copy of the information, McKinney Pediatrics may charge a fee established by the Texas Medical Board for the costs of copying, mailing, or summarizing your records.

McKinney Pediatrics may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to medical information, you may request that the denial be reviewed. Another licensed health care professional chosen by McKinney Pediatrics will review your request and denial. The person conducting the review will not be the person who denied your request. McKinney Pediatrics will comply with the outcome of the review.

- **Right to Amend.** If you feel that medical information maintained about your child is incorrect or incomplete, you may ask McKinney Pediatrics to amend the information. You have the right to request an amendment for as long as the information is kept by McKinney Pediatrics.

To request an amendment, your request must be made in writing and submitted to McKinney Pediatrics. In addition, you must provide a reason that supports your request.

McKinney Pediatrics may deny your request for an amendment if it is not in writing or does not include a reason to support the request. In addition, McKinney Pediatrics may deny your request if you ask us to amend information that:

- Was not created by McKinney Pediatrics, unless the person or entity that created the information is no longer available to make the amendment;
 - Is not part of the medical information kept by McKinney Pediatrics;
 - Is not part of the information which you would be permitted to inspect and copy; or
 - Is accurate and complete.
- **Right to an Accounting of Disclosures.** You have the right to request an “accounting of disclosures.” This is a list of the disclosures made of your child’s medical information for purposes other than treatment, payment, or health care operations.

To request this list you must submit your request in writing to *Medical Records Coordinator*. Your request must state a time period, which may not be longer than six (6) years. Your request should indicate in what form you want the list (for example, on paper or electronically). The first list you request within a 12-month period will be free. For additional lists within the 12-month period, you may be charged for the cost of providing the list. McKinney Pediatrics will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred.

- **Right to Request Restrictions.** You have the right to request a restriction or limitation on the medical information McKinney Pediatrics uses or discloses about your child for treatment, payment or health care operations. You also have the right to request a limit on the medical information McKinney Pediatrics discloses about your child to someone who is involved in his/her care or the payment for his/her care.

McKinney Pediatrics is not required to agree to your request, unless the request pertains solely to a healthcare item or service for which McKinney Pediatrics has been paid out of pocket in full. Should McKinney Pediatrics agree to your request, McKinney Pediatrics will comply with your request unless the information is needed to provide emergency treatment.

To request restrictions you must make your request in writing to McKinney Pediatrics. In your request, you may indicate: (1) what information you want to limit; (2) whether you want to limit McKinney Pediatrics' use and/or disclosure; and (3) to whom you want the limits to apply.

- **Right to Request Confidential Communications.** You have the right to request that McKinney Pediatrics communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that McKinney Pediatrics contact you only at work or by mail.

To request that McKinney Pediatrics communicate in a certain manner, you must make your request in writing to the Privacy Officer. You do not have to state a reason for your request. McKinney Pediatrics will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

CHANGES TO THIS NOTICE.

We reserve the right to change our practices and to make the new provisions effective for all medical information we maintain. Should our information practices change, we will post the amended Notice of Privacy Practices in our office and on our website. You may request that a copy be provided to you by contacting the Privacy Officer.

COMPLAINTS.

If you believe your child's privacy rights have been violated, you may file a complaint with McKinney Pediatrics or with the Office for Civil Rights, U.S. Department of Health and Human Services. To file a complaint with McKinney Pediatrics, contact the Privacy Officer at [972-548-0758](tel:972-548-0758). Your complaint must be filed within 180 days of when you knew or should have known that the act occurred. The address for the Office of Civil Rights is:

*Secretary of Health & Human Services
Region VI, Office for Civil Rights
U.S. Department of Health and Human Services
1301 Young Street, Suite 1169
Dallas, TX 75202*

All complaints should be submitted in writing.

You will NOT be penalized for filing a complaint.